

End of Life (EOL) Notice for NT960 Products

Attention Connect Tech Distributors:

Connect Tech would like to announce the EOL of all **NT960** products or all products that include a 'NT' or "NP" prefix.

The proceeding message will be sent to all customers shortly. Please take note of the following instructions to ensure your customers' needs are met promptly:

1. Last time buy orders must be received no later than **March 28, 2007**. Every effort should be made to place orders promptly as product may have limited availability. Also note that delivery must be taken by September 1, 2007. All orders are non-cancelable, non-returnable.
2. Please note that anyone wishing to return product as a stock rotation; standard stock rotation rules apply and therefore, unopened goods greater than six months old will not be accepted.

Dear Valued Connect Tech Customer:

Due to the End of Life (EOL) of a critical component used in our NT960 products and the inability to source a suitable replacement, Connect Tech has been forced to EOL our NT960 product line. Products affected include any product that includes an "NT" or "NP" prefix).

We understand that the decision to EOL these products may initially cause some concern. As a result, we are offering a **last time buy**. We would also like to inform you that replacement products are already in development and will soon be available.

A list of replacement products will be provided in the near future, be assured that the replacement products are cost effective solutions and include models that are RoHS compliant. We would be happy to provide you with an evaluation unit to test and validate these products for your applications.

We are committed to ensuring the transition to new Connect Tech products is as smooth as possible. We will continue to service existing boards and will honor existing warranties according to each product's warranty policy. The next steps recommended to you are as follows:

1. Contact your Reseller or Distributor to place a non-cancelable, non-returnable order as soon as possible. Connect Tech will accept orders no later than **March 28, 2007**. Orders will be considered on a first-come, first-served basis. Deliveries must be taken by September 1, 2007. ***We reserve the right to refuse orders if supply constraints prevent us from fulfilling orders.***
2. Upon receiving the replacement product list, please contact Connect Tech at sales@connecttech.com or 519-836-1291 to work with our sales staff to upgrade your system with an appropriate replacement.
3. Should a suitable, standard product replacement not exist for your particular product, contact Connect Tech and let our engineering staff design a custom board to fit your system.

For customers that have invested in our NT960 products and whose systems continue to rely on the availability of these products, we sincerely apologize for the inconvenience this has caused you. Unfortunately, the announcement from our supplier regarding the discontinuation came as suddenly as the notification we have given you. We appreciate your business and we are confident that we will be able to provide you with a future solution that you can depend on. Please do not hesitate to contact us with your concerns or questions. We are here to help in any way we can.

Sincerely,

David Worthen
President



Connect Tech Inc.
Industrial Strength Communications

519-836-1291 | 800-426-8979 | sales@connecttech.com